Hampshire Health Record

25 August 2017

Working together with Nursing Homes

The Hampshire Health Record (HHR) is a system for sharing information across subscribing health and social care organisations. The system gives the user instant, secure access to patient and social care records and contains key information from hospital, general practice, community care and social services.

Over the last couple of months the HHR team have been working with Southampton City Clinical Commissioning Group to find a way to provide access to the HHR for nursing and care homes. We are delighted to announce that as of 9 August 2017, South Haven Lodge Care Home in Woolston, Southampton has become the first care home within the Hampshire and Isle of Wight footprint to start using HHR. On the first day of access, the home manager Mawuli Mensa, used HHR to view the recent treatment of a resident on the End of Life pathway that had been taken into hospital and was now on his way back to the home. "Having access to HHR has been extremely useful and a game changer for us at South Haven Lodge, we do not have to wait anymore for GP surgeries to send us Patient summaries before they join us in the home as we can access that ourselves. Using HHR we were able to find the most recent information about the patient's allergies" Mawuli told the HHR team.

For the first time, South Haven staff were able to see both the patient's recent blood results and the recommendations of the consultant at the point of discharge from secondary care and consequently felt much more prepared to receive the resident back to South Haven.

Lindsay Rugman (Nursing Home Support Manager, Southampton City Clinical Commissioning Group) said "With the current paper process, information can be slow to arrive or get lost entirely. This access to HHR will immediately start to address this. I don't think that any nursing home in our patch has ever had access to HHR before". Work is now underway to with more homes and providers to enable the continued roll of out of HHR access to this sector.

Help and support

A full set of help and support materials, together with further information about the HHR can be found on our dedicated website for professionals.

Find out more here.

Who else uses HHR?

Use of HHR is increasing, going from 17,000 patient documents viewed in December 16 to over 40,000 in July 17.

For our users at SHFT, acute trusts and EMIS Web practices, the ability to log on from within their main systems has removed the need for separate user names and passwords resulting in a huge increase in usage across the patch.

What's next?

2017 will see a major upgrade of the HHR software that will provide a new, modern interface user interface, allowing data to be viewed by type.

Following that upgrade further work will follow facilitating dynamic care planning and enabling access via mobile devices.

HHR becomes CHIE!

It has become clear that the HHR name needs to change. This is because it is no longer just restricted to Hampshire, nor restricted to health information, nor just a static record. HHR will therefore be changing its name to: Care and Health Information Exchange or CHIE. The new name better reflects the wider area that the system covers and our ambitions to do more. Watch this space for further news about dates for the launch of CHIE!

If you would like to know more about HHR or wish to unsubscribe from these bulletins, please get in touch at:

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