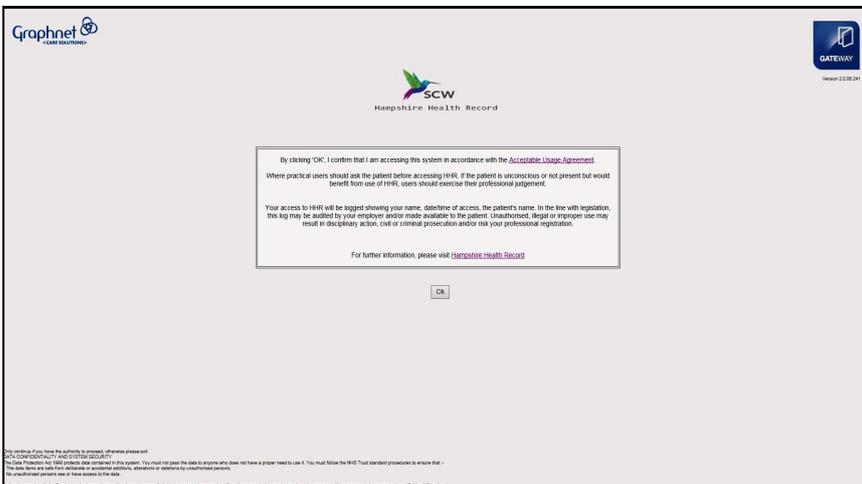




Changes to the recording of consent

Feedback from clinical users has indicated that the current lengthy process for recording consent in HHR can actually deter legitimate users of the system from checking records for fear of being investigated for misuse. As a result, some users report that they have not accessed the system thus increasing the level of risk around patient care.

With effect from **Monday 25 September 2017**, users of HHR will no longer be required to record their reasons for accessing a patient record. Instead, they will be asked to confirm that they are in compliance with the [HHR consent model](#) (see below for an example). This statement will be displayed each time a user accesses the system via the web browser access.



[CLICK HERE TO SEE A LARGER VERSION OF THE ABOVE SCREEN](#)

N.B. There is **NO** change to our advice on either seeking patient consent or the auditability of the system. This change **ONLY** affects the need to record the consent each time you access a record.

This change has been agreed by the HHR Information Governance Group and also ensures that we will comply with the new General Data Protection Regulations that come into effect in May 2018. GDPR clarifies and changes the use of consent as a legal basis for processing data. More information is available [here](#).

The above screen includes a link to the [HHR staff website](#) offering further advice to users.

Would you like to know more?

A full set of help and support materials, together with further information about the HHR can be found on our dedicated website for [professionals](#).

Inactive users

If you do not access your HHR account for 90 days then it will be made inactive.

We recognise that for some users, there is only an occasional need to access HHR. If this is the case for you, then please log in periodically to avoid your account being removed.

What's in HHR?

Click [here](#) for a list of information that can be found in the HHR.

What's next?

2017 will see a major upgrade of the HHR software that will provide a new, modern user interface, allowing data to be viewed by type.

Following that upgrade, further work will follow facilitating dynamic care planning and enabling access via mobile devices.

HHR becomes CHIE!

It has become clear that the HHR name needs to change. This is because it is no longer just restricted to Hampshire, nor restricted to health information, nor just a static record. HHR will therefore be changing its name to: Care and Health Information Exchange or CHIE. The new name better reflects the wider area that the system covers and our ambitions to do more. Watch this space for further news about dates for the launch of CHIE!